



Corporate Office  
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## PARAGON CORPORATE RETURN POLICY

This policy is in effect for all Paragon Locations. Paragon Technologies, Paragon Canada, Paragon Atlantic and Paragon Pacific.

All returns require an RGA (Return Goods Authorization) number, which can be obtained by contacting our customer service department or emailing us at the link below.

Email: [service@paragontech.com](mailto:service@paragontech.com)  
Telephone: 1-800-229-5350

All original equipment, components, manuals, cables, documents and packaging must be returned with your item in order for us to process your return.

Physically damaged items cannot be returned.

**ALL RETURNS ARE SUBJECT TO A 25% RESTOCKING FEE.** This fee will be waived if replacement unit is ordered at a comparable cost.

Removal or alteration of a product's serial number or part number/sticker will automatically void the Return Policy. Products that are returned with a missing, damaged or altered number will be refused RGA service and returned to the customer.